



RMIT Vietnam

Senior Developer

Position Details

Position Title:	Senior Developer
Division/ Centre:	Operations
Department:	IT Services
Campus Location:	Based at the Ho Chi Minh City campus, but may be required to work and/or be based at other campuses of RMIT Vietnam.
Job Grade/ Classification:	PSV06
Time Fraction:	1.0 (40 hours per week)

RMIT University

RMIT is a leading multi-sector university of technology, design and enterprise with more than 90,000 students and 10,000 staff globally. We offer postgraduate, undergraduate, vocational education and online programs to provide students with a variety of work-relevant pathways.

The University's mission is to help shape the world through research, innovation and engagement, and to create transformative experiences for students to prepare them for life and work.

Our three main campuses in Melbourne are located in the heart of the City, Brunswick and Bundoora. Other locations include Point Cook, Hamilton and Bendigo. In Vietnam RMIT has two campuses (Ho Chi Minh City and Hanoi) and an English language centre (Da Nang). RMIT also has a European hub in Barcelona, Spain, as a gateway for European research, industry, and government partnerships. Programs are offered through transnational partners in Singapore, Hong Kong, Sri Lanka, India and mainland China, with research and industry partnerships on every continent.

RMIT Standings in university rankings

RMIT is ranked 125th in the 2026 QS World University Rankings consolidating its reputation as a global leader in education and research. The University is also now ranked 10th in Australia.

The University is ranked 5th globally for its work to reduce inequalities (SDG 10), 30th in supporting decent work and economic growth (SDG 8), and overall 56th worldwide in the 2025 Times Higher Education Impact Rankings.

RMIT has eight subject areas ranked in the top 100 globally in the latest QS World University Rankings by Subject. Four subjects retained their place in the top 50 with Art and Design also maintaining its number one position in Australia. Other standout results included Architecture and the Built Environment, ranked second in Australia and 25th globally, Communication and Media Studies, 4th in Australia and 42nd globally and Library & Information



Management coming in at 2nd in Australia and 29th globally. Business and Management ranks 7th in Australia.

www.rmit.edu.au/about

RMIT Vietnam

RMIT University Vietnam (RMIT Vietnam) is a campus of RMIT University and was established in the year 2000. As the leading international university in Vietnam with over 12,000 students, RMIT Vietnam has a high-quality, innovative teaching and learning culture, and a growing research and innovation capability. We provide internationally recognised high-quality education and research aligned to the needs of the Vietnam and ASEAN region. As an internationally recognised Australian university based in South-East Asia, RMIT Vietnam is assisting in the development of human resources capability in Vietnam and the region. Our teaching and research is highly engaged with industry across the region.

Degrees are awarded by RMIT University in Australia, allowing Vietnamese students to receive an overseas education without having to leave home. Given its international profile, RMIT Vietnam is also host to students from Australia and many other countries. All degree programs are recognised by the Vietnamese Ministry of Education and Training (MOET) and are subject to regulation by the Australian Tertiary Education Quality and Standards Agency. The academic programs span from English Language training through to undergraduate, post-graduate and PhD programs. All teaching at RMIT Vietnam is in English and maintain the same standards as Australia.

<https://www.rmit.edu.vn/about-us>

Position Summary

The Senior Developer will be part of a technical support and delivery team, responsible for the ongoing development and maintenance of the Student Administration Management System (SAMS) and its integrating satellite applications, such as timetabling and e-learning systems. The responsibilities also include developing and maintaining data integrations and reporting functions.

Based on Oracle Campus Solutions, SAMS is utilised by RMIT staff and students globally. The incumbent is expected to rapidly gain expertise in the Campus Solutions platform, Peoplecode scripting, the SAMS data model, and RMIT's customisations.

Working within a complex, multicultural environment, the incumbent will collaborate with specialists across Vietnam and Australia, in a pragmatic outcomes-oriented manner. They are expected to facilitate communication, solve complex technical challenges, and contribute to coding standards and best practices.

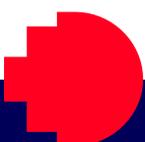
Reporting Line

Reports to: Manager, SAMS Support

Indirectly reports to: N/A

Key relationships: N/A

Reporting lines may be adjusted in line with organisational changes.



Key Accountabilities

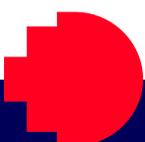
- Collaborate with business analysts and other stakeholders to understand business needs, contribute to user stories, and review architectural and feature designs.
- Enhance and create new functionalities for the Student Administration Management System (SAMS) to meet evolving requirements.
- Develop and improve SAMS reports using PSQueries and/or App Engines and SQL, while mastering the SAMS data model and RMIT-specific customisations.
- Manage and support data integrations using SAMS App Engines, Managed File Transfer, and Mulesoft APIs, ensuring system interoperability.
- Coordinate with teams in Vietnam and Australia to ensure effective troubleshooting, design, implementation, testing, and timely delivery of user stories.
- Provide expertise in database development including record and schema design and writing complex queries using both SQL and PSQuery.
- Actively engage in Scrum meetings, such as daily stand-ups, backlog estimation, sprint demos, and retrospectives to drive project success and team improvement.
- Efficiently manage and resolve user support queries and technical incidents, ensuring customer satisfaction and system reliability.
- Other duties commensurate with the scope of the role

Key Selection Criteria

- Bachelor's degree in computer science, Software Engineering, or related discipline.
- At least five years of experience in software development, with at least one year in a senior developer role.
- Experience with a range of programming languages, which could include Python, VBScript, HTML, SQL or others. Experience with desktop application development is desirable.
- Having previous experience with Linux, PS Admin, PeopleCode/ SQR is an advantage.
- Experience with relational database development, for example with Oracle or MySQL. Expertise in writing efficient SQL (and/or Db tuning) is desirable.
- Experience working in a complex environment with a diverse team of analysts, developers, QA staff, system engineers, helpdesk staff, integration specialists, etc.
- Experience in working with agile or waterfall methodologies. Experience with Jira, Confluence and some tool for source code control and deployment.
- Demonstrated ability to work as part of a team and contribute to and take responsibility for the team's collective outcomes.
- Display an outcomes-oriented attitude and focus on customers and business processes.
- Appointment to this position is subject to passing a background check, Working with Children check, etc.
- Ability to display appropriate behaviours in line with the position, RMIT Values and RMIT Leadership Model.

English Proficiency

English is the language of teaching and communication at RMIT Vietnam. For this role, the minimum requirement is



IELTS (General) with a score of at least 6.0 (or equivalent, as outlined in the Recruitment, Selection and Onboarding Guidelines).

Organisational Accountabilities

RMIT Vietnam is committed to the health, safety and wellbeing of its staff members. RMIT Vietnam and its staff members must comply with a range of Vietnamese legal and regulatory requirements, including foreign investment & business, import & export, contracts & commerce, banking, finance & foreign exchange, labour, taxation, land & premises, environment, and immigration. RMIT Vietnam expects all staff members to comply with its Code of Conduct, policies and procedures, which relate to legal and regulatory requirements and our ways of working.

Work Permit

All foreign employees must adhere to the requirements for obtaining a valid visa and work permit in Vietnam. These requirements are mandated by the Government and may be over and above the mandatory requirements and key selection criteria. Work permit requirements are subject to change. RMIT Vietnam accepts zero tolerance to non-adherence of the immigration laws of Vietnam.

Background checks

RMIT Vietnam is committed to providing a healthy and safe working, research and learning environment that enhances wellbeing across our community. As part of this commitment, all new employees are required to undergo background checks prior to commencing employment. Offers of employment are conditional upon the satisfactory completion of these checks. The specific requirements may vary depending on the nature of the role, as outlined in our Background Check Matrix.

Endorsed

Signature:

Name:

Title:

Date: 18th March 2026

Approved

Signature:

Name:

Title:

Date:

